

GOVERNMENT OF TELANGANA
ABSTRACT

The National Food Security Act, 2013 –Grievance Redressal Mechanism under Section 14 of the Act – Appointment of District Supply Officers as Nodal Officers -Orders – Issued.

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CONSUMER AFFAIRS, FOOD & CIVIL SUPPLIES (CS.I-CCS) DEPARTMENT

G.O.MS.No. 13

Dated:31-8-2015

Read:

The National Food Security Act, 2013 (Central Act 20 of 2013).

ORDER:

Under Section 14 of the National Food Security Act, 2013, the State Government has to put in place an internal grievance redressal mechanism which may include call centres, help lines, designation of nodal officers or such other mechanism as may be prescribed.

2. Government, after careful examination of the matter, order that the District Supply Officer of the district concerned shall be the Nodal Officer for internal grievance redressal mechanism. He shall, on receipt of complaints through call centres, help lines etc. get them verified and take action to redress them wherever possible and submit a report to the Joint Collector concerned for further necessary action. He shall also attend to any matters referred to him under the National Food Security Act, 2013.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

RAJAT KUMAR
EX- OFFICIO SECRETARY TO GOVERNMENT

To
The Commissioner of Civil Supplies, Hyderabad.
All the Collectors
All the Joint Collectors
All the District Supply Officers

//FORWARDED:: BY ORDER//

SECTION OFFICER